



Corus Construction & Industrial

Connect to Corus e-services

Streamlining the supply chain
through integrated technology



Making
light work of
supply chains

Bringing you closer

As the UK's leading steel producer, Corus is at the forefront of initiatives to streamline the supply chain and work more closely with its customers. That's why we are embracing the latest technology to offer you the opportunity to integrate more closely with Corus.

Get connected

Corus Connect is our electronic link to your business. We have developed this suite of e-services to make doing business with us simpler, faster and more efficient.

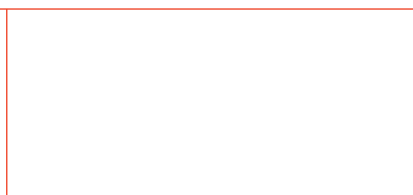
All you need to benefit from our full range of services is access to the internet. Corus Connect enables you to interact with us whenever it suits you, 24 hours a day.

You will find more details about these user-friendly services on pages 4-5 of this brochure.

Advanced integration

As a Corus customer you also have access to some of the leading IT specialists in the steel business. We can support the development of individually designed electronic messaging or EDI (electronic data interchange) solutions that help us work more closely together.

These advanced services can be delivered via the internet, or other types of network. This brochure gives more information about how we can collaborate to enhance our working relationship.



Integration and innovation

Integration and innovation

Using electronic messaging technology we can share up to date information with customers on a daily basis, streamlining our relationship and enabling both parties to react quickly to issues as they arise. This real-time sharing of information enables us to respond far more quickly than traditional forms of communication would allow.

There are a range of ways we can work more closely with our customers to assimilate our systems and improve our working practices, and we are happy to share our expertise and the knowledge of our IT specialists. Developing these integrated systems is a collaborative process, involving the commitment of both parties to work together.

Experienced guide

Corus can facilitate the process for developing any new system with its customers. While all such projects are the result of close collaboration, our previous experience at developing similar systems means we can direct and guide participants to achieve a solution that meets all their requirements.

We have developed an efficient decision-making procedure, which we generally follow to facilitate the smooth implementation of any new systems.

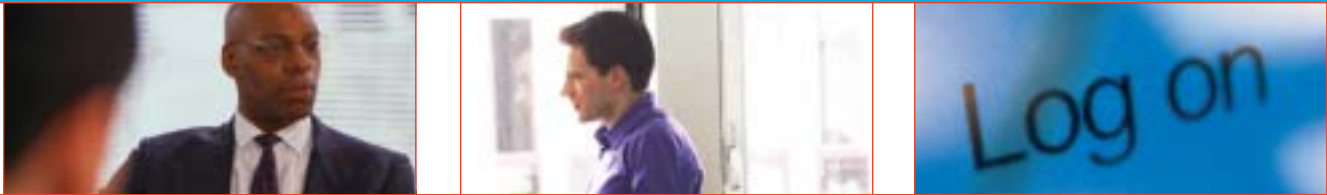
Integration in practice

In one electronic messaging project, Corus collaborated with two other leading players in the steel industry to implement an efficient new system. This system enables trading partners to carry out transactions automatically, using electronic versions of documents such as purchase orders, invoices and rolling programmes. Unlike many EDI systems, every message that travels between the parties can be read by both humans and computers. It provides high quality screen versions of each document, tailored to each company's logo, font and colour requirements.

Corus and the other participants now use this secure system to process and acknowledge orders. It enables the smooth transfer of data between the companies, with total hands-off integration.

Corus

has worked closely with many customers to develop integrated systems designed specifically for their businesses. We work with each business to come up with solutions that make the ordering and supply of steel much more efficient through very close integration of our systems.



Process

1. Initial meeting

All parties involved in the integration project meet up to agree the functions and purpose of the new system and to establish the benefits for all involved.

2. Working party

People from across all businesses - and all functions within those businesses - get together to determine the requirements and capabilities of the new system in detail. This close collaboration gives all parties the opportunity to exchange information freely.

3. Solution

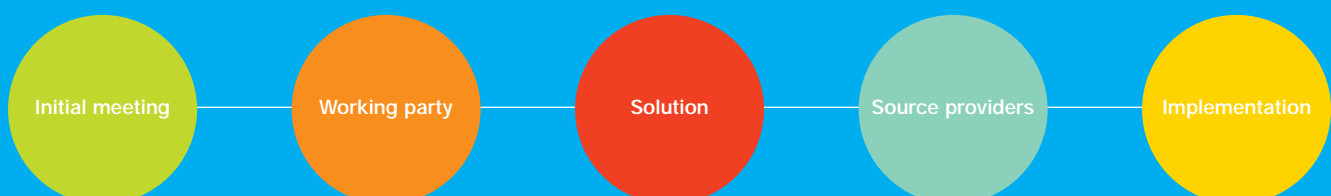
From these discussions a solution is developed, harnessing the expertise and knowledge from all parties. The solution aims to achieve the objectives of everyone involved in the project in the most efficient way possible.

4. Source providers

At this stage all participants agree the service providers needed to deliver the solution. These could be software or technical service providers offering the resources necessary to get the system up and running.

5. Implementation

The final stage involves setting up the system with all participants and running a trial of the processes it will manage. Once a successful trial has been completed the system is ready to go live.



Business made simpler

All of the services are inter-linked to make them more user-friendly. A menu of services makes navigating around the site simple and fast.

The services available are:

Document system

Here you can view exact copies of all the documents produced on a daily basis in the process of fulfilling your orders.

To enhance this service we offer an **automatic email generation service** which tells you every day which documents have been electronically archived in the preceding 24 hours.

Account status

This service enables you to monitor the status of your account with Corus, for any of your depots or sites. You can drill down further to see details of any invoice.

Rolling programme

Our rolling programmes are displayed in tables showing which grades or sizes are being rolled each week. Clicking on any of the rollings in the table enables you to see which orders will be fulfilled by each one.

Order progress

Using a range of search criteria you can use this service to monitor the progress of your orders. You can track orders by order number or item number, product type or size, or by delivery address. You can access the relevant rolling programme or any invoice relating to it. For overseas customers, shipping details can also be displayed.

Easy access

Getting connected to our online services is easy. Simply contact your account manager and ask to be set up on Corus Connect.

You then log on to

www.corusbusiness.com/cci/login/default.html

Protecting your data

You can choose which information individual users are able to access via Corus Connect. In this way, confidential information can be protected and only accessed by those who need to see it. As an added level of protection, each password is only valid for 30 days and will expire unless it is either used or changed during that time. It is also vital that you inform us of any personnel changes in your business.

Make the connection

The range of e-services available as part of Corus Connect are designed to make working with us more efficient and more cost-effective for you – and for Corus.



The screenshot shows a web browser window displaying the Corus Connect portal. The page title is "Order Progress - Rods". The main content area shows an enquiry for CORUS Customer Number 154434. The "Order Details" section includes a table with the following data:

Specification	804	Total Coil Stock Weight	2	Customer	CORUS						
Size	Corus Order	Works Order	Customer Order	Order Weight	Coil Stock Weight	Location	Program Weight	Allocated Weight	Rolling Week	Despatch Weight	Delivery Promise
5.5	906034/001	300593	TBA	2	2	RSC		0	Previous	0	BY 20Apr2002

Click on Total Coil Stock Weight to see details of the stock currently held for this grade.

1 to 1 of 1 records [Navigation icons] Rows per Page: 1 [Return to Enquiry Menu]

www.corusgroup.com

Care has been taken to ensure that this information is accurate, but Corus Group plc, including its subsidiaries, does not accept responsibility or liability for errors or information which is found to be misleading.

Copyright 2003
Corus

Corus Construction & Industrial

PO Box 1
Brigg Road
Scunthorpe
North Lincolnshire
DN16 1BP
United Kingdom
T +44 (0) 1724 404040
F +44 (0) 870 9023126
www.corusconstructionandindustrial.com
www.rods@corusgroup.com

English language version