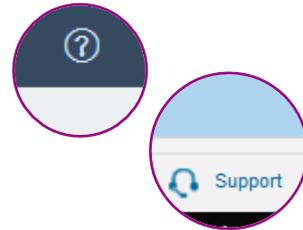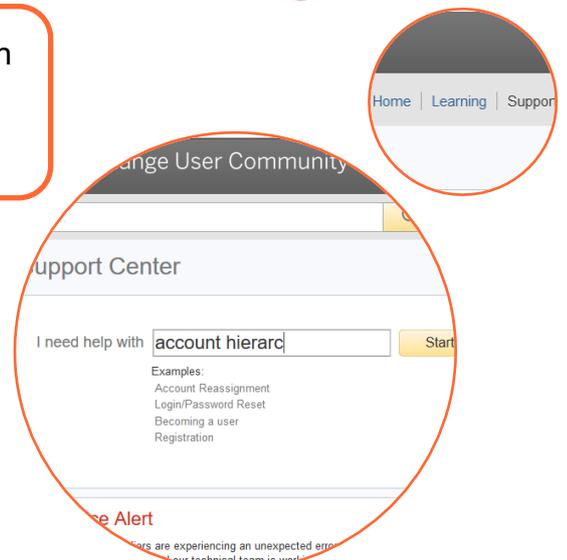# How to contact our Support team?

Whether you are connected to your supplier account on Ariba® Network, or simply from the page supplier.ariba.com, you can access our Support team in just a few steps:

1 In the top-right corner of your screen, click on the help symbol to open the Help Center, then click on Support at the bottom of the side bar.

2 On the Ariba Exchange User Community page, search for the topic of your query.

You can also use the Learning tab to access short demo videos.

3 Look through the search results for the relevant documentation.
A few extra questions might appear to direct you further.

You are then offered to contact our Support team through the channel of your choice.
Some options might differ depending on the type of account you are using

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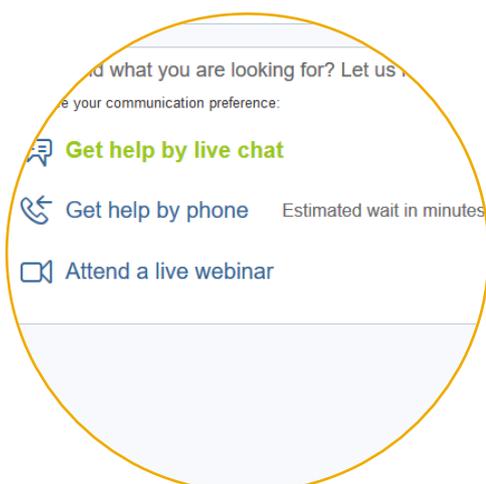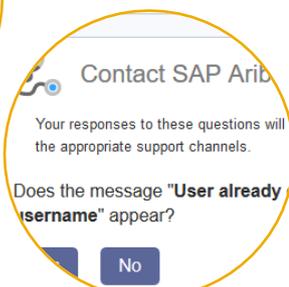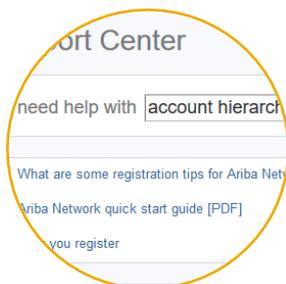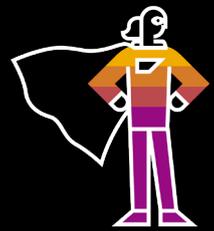
Help by live chat

Fill in the mandatory fields and click on Start Chat to be put in contact with a team member

Help by phone

Fill in the mandatory fields and click on Submit to receive a call back in the language of your choice

Live webinar

Open our Success Sessions portal and register to one of our upcoming webinars on a variety of topics

www.sap.com/contactsap

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